

Environmental Good Practice Procedures

Product & Service Stewardship

PRODUCT AND SERVICE STEWARDSHIP

These procedures set out Rentokil Initial's proposals for providing effective product and service stewardship.

They require the business to:

1

Identify the environmental impacts of the products and services that they provide.

2

Provide information to customers and employees of the environmental impacts and benefits of the products and services supplied

3

Consider alternative materials or methods that would result in lower environmental impacts.



Environmental Benefits of Product and Service Stewardship

The systematic identification of significant environmental impacts enables the organisation to define operational controls and advise its employees and customers on the means to reduce or control such impacts. In addition effective product and service stewardship identifies alternative materials or methods to reduce environmental impact.



Financial Benefits of Product and Service Stewardship

Ensuring that the environmental impacts of the Company's products and services are understood and that appropriate information is given to our customers and employees reduces the risks of incurring the costs associated with environmental pollution and provides opportunities for the development of new products and services offering additional environmental benefits.

The procedures to be adopted are as follows:

1

Identify the environmental impacts of the products and services that the business provides and how these impacts are managed.

- ∅ Systematically review all of the businesses operations and identify the way in which they impact on the environment.
- ∅ Record both the beneficial and the detrimental impacts.
- ∅ Identify the operational and management controls that are in place and include them in the Environmental Management System

2

Provide information to customers and employees of the environmental impacts and benefits of the products and services supplied

- ∅ Provide appropriate information instruction and training to all employees so that they can carry out their work in a manner which ensures that any risk to the environment is properly controlled
- ∅ Provide information in Safety Data Sheets for all products ,used or supplied, of any environmental hazards posed by the product and the precautions that may need to be taken to reduce any environmental risk. An example of such information is given in Appendix I.

3

Consider alternative materials or methods that would result in a lower environmental impact

- ∅ Regularly review the products and services provided by the business and consider any alternatives that may be available to reduce the environmental impact of the business's activities or opportunities for new products or services.
- ∅ Document the review.

APPENDIX I

ENVIRONMENTAL INFORMATION FROM SAFETY DATA SHEETS(Example)

12. ECOLOGICAL INFORMATION

| | |
|------------------------------|--|
| GENERAL INFORMATION | : DO NOT contaminate watercourses or ground. |
| ECOTOXICITY DATA | : The full ecotoxicological profile of this product has not been evaluated. Do not contaminate the environment. For 20% microencapsulated chlorpyrifos: Fish Toxicity : Toxic to fish on an acute basis: $LC_{50} : > 10 < 100$ mg/litre. Avian Toxicity : Practically non-toxic to birds on acute basis: $LD_{50} > 2000$ mg/kg. |
| ENVIRONMENTAL CONSIDERATIONS | : The chlorpyrifos in is this product is classified as very toxic to aquatic organisms and may cause long-term adverse effects in the aquatic environment. Thus, every care must be taken to avoid its release and the subsequent contamination of the aquatic environment. |

13. DISPOSAL CONSIDERATIONS

| | |
|------------------------------------|---|
| DISPOSAL OF WASTE | : Under normal circumstances waste will be disposed of by Rentokil Initial. |
| DISPOSAL OF CONTAINERS | : Under normal circumstances empty containers will be disposed of by Rentokil Initial. |
| UK SPECIAL WASTE REGULATIONS, 1996 | : <u>Hazard Code</u> : Not classified. <u>Components making the waste special and their concentrations</u> : Not applicable. |
| NOTE FOR DISPOSAL | : Disposal should be in accordance with local, State or National requirements. |